



2014 Program Report

Goodwill Industries of Central Illinois, Inc.



Supporting individuals and families who are working to better their lives

Putting donations to work.

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February, 2015

Welcome to Goodwill's Vocational Services.

2014 was an exciting year at Goodwill. The entire Vocational Team stepped up to expand existing programs and create new ones in support of our mission – *Supporting individuals and families who are working to better their lives.*

Overall, 3,744 individuals took advantage of our vocational programs, and we provided over 34,000 specific services. We formed new collaborations to better serve individuals not only in the Peoria area, but also in areas of Macomb, Canton, and Lewiston. In addition, we passed our CARF accreditation with a three year certification.

In 2015, our goal is to expand services to residents in the Morris / Grundy County territory, and we will add programs to residents of LaSalle county. In Peoria, we will expand our community outreach with Computer Classes for Plus 55 and increase our services to youth, veterans, and individuals looking for a job or seeking a career.

It is a pleasure to work with a group of professionals who have the passion to offer that "hand-up" to those in need, one by one, day after day.

I hope you enjoy reading about our programs, in the words of our program managers. If you would like to learn more, please do not hesitate to contact me or any member of the vocational team.

Sincerely,

Bill Bontemps
Director, Vocational Services



Table of Contents

Vocational Services Program Summary.....	4
Program Statistics – Total Number Served.....	5
Persons Served by Category & Demographics	6
General Wayne A. Downing Home for Veterans.....	7
Veterans Services.....	8
Stand Down	9-10
Youth Services.....	11-13
Computer Classes – Peoria	14
Computer Classes – Galesburg	15
Computer Classes – Pekin	16-17
e-Learning	17
Forklift / Job Readiness.....	18
Career Pathways – Bridge to Success	19
Beyond Jobs / Job Connections	20
Photos	21
Mission, Vision, Values	22

Our Coverage Territory - 21 counties or portions of counties throughout central Illinois: Grundy, Henderson, Knox, Livingston, Marshall, Mercer, Peoria, Putnam, Stark, Tazewell, Warren, Woodford, and portions of Ford, Champaign, Hancock, Fulton, Mason, McDonough, Bureau, LaSalle and Henry.



Goodwill Industries of Central Illinois, Inc.

Vocational Services 2014 Program Summary

Goodwill of Central Illinois offers vocational programs to serve individuals in support of our mission:

“Supporting individuals and families who are working to better their lives”

In 2014, Goodwill served **3,744** individuals – veterans, youth, and individuals looking for work or seeking a better job. In all of our programs, we offered over 34,800 services to these individuals throughout the year.

Veterans Services

- **Gen. Wayne A. Downing Home for Veterans** – Opened in 2005, this home provides permanent supportive housing for ten homeless U.S. Military veterans with an honorable discharge and a diagnosed disability.
- **Homeless Veterans’ Reintegration Program (HVRP)** – Designed to assist homeless veterans by providing training, support services, and job referral opportunities with employers in central Illinois.
- **Goodwill Veterans Employment Act Program (GW-VEP)** – This program provides training, support services, and job referral opportunities for honorably discharged U.S. Military veterans.

Youth Mentoring

- **GoodGuides® Youth Mentoring** – This program serves at-risk youth ages 12-17 in central Illinois by giving them a positive influence through the guidance of a trusted mentor. In addition, Goodwill held a series of workshops and activities for all youth in the tri-county territory.
- **Job Skills for Youth** – These programs serve all area youth with work related experiences. Our GoodSkills After-School program also focuses on career exploration.

Goodwill Learning Centers – Peoria, Galesburg, Pekin, and e-Learning

- **Computer Classes & Workshops** – Instructor led classes focus on computer basics, Microsoft Word, Excel, and PowerPoint, plus job readiness. Additional workshops and seminars held in 2014 focus on computer related topics, banking/finance, writing, and more.
- **Forklift/Job Readiness** – Classroom instruction and hands-on operation are included in this one-day class. OSHA Certification and a Certificate of Completion are awarded upon successful completion of the class. Job Readiness is also included as part of the forklift training program.

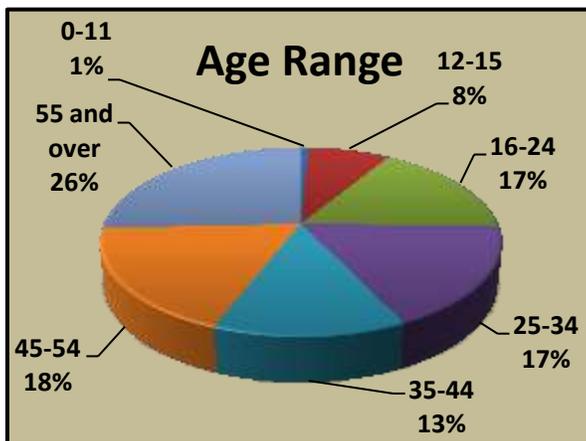
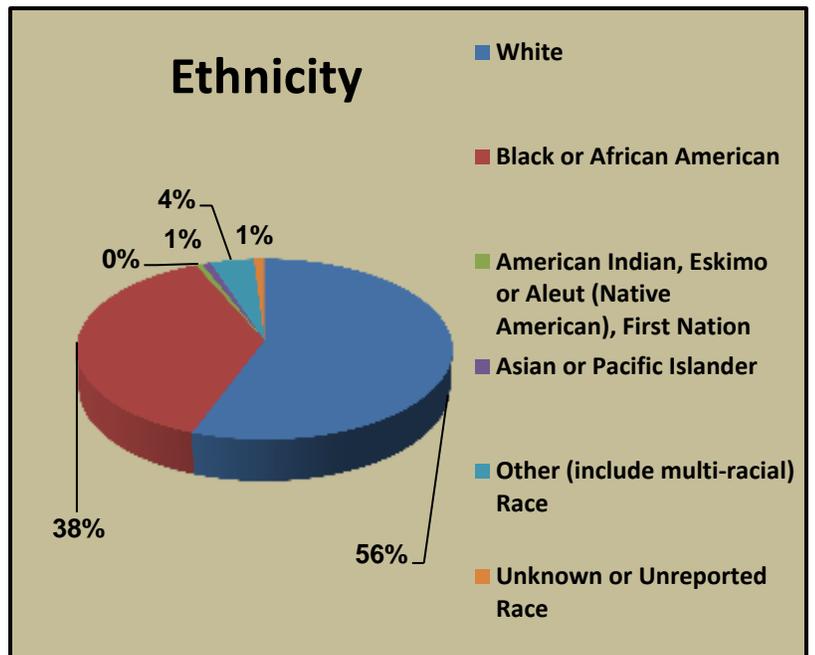
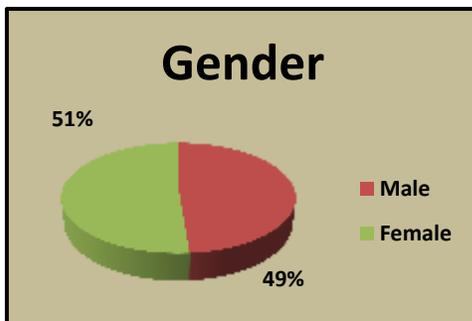
Career Services

- **Beyond Jobs and Job Connections** – Goodwill started Beyond Jobs in November, 2012, to help connect women to employment opportunities. While this program has ended, a similar program called Job Connections will be continued in 2015 to serve both men and women.
- **Career Pathways - Bridge to Success** – This program was started to guide individuals 18 and up with assessment, education and career development opportunities.

Program Statistics – Total Number Served in 2014

Number of Participants Served in the table below is a duplicated count. This means that some participants have enrolled in more than one program or class at Goodwill.

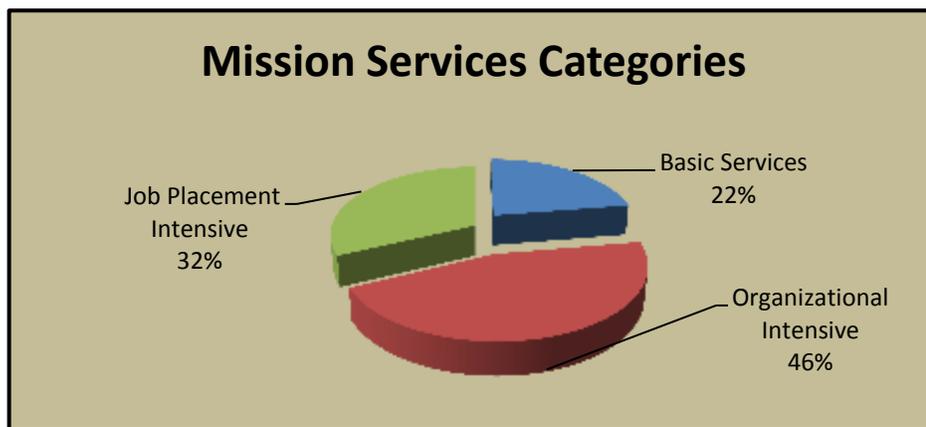
Goodwill Programs	Number Served
General Wayne A. Downing Home for Veterans	15
Veterans' Services (HVRP and GW-VEP)	492
Stand Down for Homeless Veterans	171
Youth Mentoring	331
Peoria Learning Center	575
Galesburg Learning Center	520
Pekin Learning Center	374
Forklift / Job Readiness	617
e-Learning	24
Beyond Jobs	120
Career Pathways	56
Job Fairs	390
Job Connections	29
Macomb / Spoon River College Classes	30
Total Participants Served	3,744



Persons Served by Category & Demographics

Specific Mission Services	Number Provided
Intake / Eligibility for Service	1,998
Sessions of Job Placement Services	1,170
Job Readiness / Soft-Skills Training	1,988
Occupational Skills Training (computer and forklift)	4,530
Transportation Assistance (all programs)	5,807
Vet Home Supportive Services	7,836
Youth Services Mentoring Hours	7,320
Services Provided to Youth in Job Skills Programs	284
Other Services	3,912
Total Mission Services Provided	34,845

The mission services listed in the table above shows the total number of times participants received a service through a Goodwill program. The chart below shows the percentages of individuals receiving a service type: Job Placement, Basic Services, or Organizational Intensive.



Job Placement Intensive Services - Programs and services in this category have an expected outcome of job placement. These are programs where persons enrolled can be tracked in competitive and supported employment.

Organizational Intensive Services - In these services, a case manager or direct service worker is usually assigned to each participant, and services may be delivered over an extended period of time.

Basic Services - These services are described as “light touch” in nature. Typically, they include discrete support services available to the public and are provided without case management from Goodwill.

General Wayne A. Downing Home for Veterans

Served 15 participants in 2014

Overview and Program Information:

The General Wayne A. Downing Home for Veterans is a permanent, supportive home for male veterans who have been honorably discharged, homeless, and have a diagnosed disability. A majority of the residents have a history of substance abuse. The capacity of the home is 10. The greatest disadvantaging condition prior to entering the home is homelessness. Counselors and case managers work with each individual to develop a program plan to help each resident improve his condition and reach self-sufficiency. Trained staff members are available at the home 24/7.

2014 Accomplishments:

Our staff offered over 11,500 instances of support to our residents: advocacy, case management, counseling, financial advice, life skills, alcohol abuse services, education assistance, employment services health/dental services, mental health services, legal services, substance abuse services, transportation, in addition to coordinating and organizing other events during the year:

- Residents planted a very productive vegetable garden.
- May 17 – Daughters of American Revolution had a cookout for the residents.
- Memorial Day – Housing Manager took residents to a ceremony at the Vietnam Memorial.
- June 14 – Pekin AMVETS had a cookout for the residents.
- September 20 – Peoria Area Amateur Radio Club (PAARC) held an expo and raffle at Exposition Gardens. Two residents helped sell raffle tickets. \$800 was raised for the vet home.
- September 23 – We received a full three year accreditation by CARF (Commission on Accreditation of Rehabilitation Facilities).
- November 8 – Open house; PAARC set up a radio for the veterans to use and provided dinner.
- November 11 – Veterans' Day – Housing Manager took residents to the Peoria Riverfront Museum for a D-Day movie. DAR ladies delivered handmade fleece blankets and pizza.
- November 15 – Veterans Art Exhibit was held at the Peoria Public Library. One resident received 1st place award for his sculptures.
- Thanksgiving Day – Residents were treated to a meal at Wildlife Prairie Park.
- December 11 – We honored our first veteran who graduated from college while a resident of the home.
- Christmas – Rosy, our Lead Residential Supervisor, prepared a home cooked Christmas meal for residents.
- New Year's Eve – We provided a pizza party for the veterans.



Veterans Services – HVRP & GW-VEP

Served 492 participants in 2014

Overview and Program Information:

The **Homeless Veterans Reintegration Program (HVRP)** supports homeless veterans who are working to better their lives. We provide job training, counseling, job readiness, and skills training to expedite the reintegration of homeless veterans into the work force. The program began in the fall of 2009.

The **Goodwill Veterans Employment Program (GW-VEP)** provides similar services to any honorably discharged United States military veteran.

2014 Accomplishments:

- April 23, 2014 – We partnered with Congresswomen Cheri Bustos office to conduct interviews with Veterans about their experiences while serving in the military. These interviews can be found in the Library of Congress site under *Military History*.
- Veterans Services took part in seven Career/Job fairs in 2014.
- June 5, 2014 – Goodwill Veterans Services held their first Job Fair at Goodwill Commons with 13 employers and 288 job seekers attending
- April 14, 2014 – Our staff attended *Travis: A Soldier's Story*, a movie about a veteran who lost all four limbs while serving our country. (left picture below)
- “Breakfast With the Boss” – Our staff toured the IL Air Guard and flew on a C130 (right picture)
- June 24, 2014 – Our staff attended a Red Cross event – *Memoir from Afghanistan*.
- August 8, 2014, HOH (Hiring our Heroes) Career Fair – Goodwill was one of the main sponsors of this event with 58 employers, 8 service providers, and 121 job seekers.
- December 19, 2014 Veterans Christmas Party – 30 veterans attended and received gifts donated from Caterpillar, Northwest United Methodist Church, Family Assistant Center, and Goodwill.
- 33 business leaders presented seminars.
- We provided workshops for all veterans on the following topics:

Interview techniques	Veterans Benefits	Maintaining Employment
Financial Topics	Resume Writing	VAC (Filing for benefits)
Dealing with PTSD	Veterans Agency Fair	Nova Debt (Credit Counseling)
IDES	ICC Educational Benefits	SUD's (Substance Use Disorder)
Medi Care and Well Care	Red Cross (Reconnection workshops)	HUD VASH (Housing)



Stand Down

Goodwill hosted their sixth annual Stand Down for Homeless Veterans in the agency’s twenty-one (21) county territory in central Illinois. At the 2014 Stand Down event, 171 homeless veterans were in attendance – 153 male and 18 female. The event took place on October 11, 2014 at the Dozer Park (baseball field) in Peoria Illinois.

This community-based intervention program provided access to community services. Over 40 agencies were in attendance, offering a variety of services:

Health screenings	Agent Orange information and counseling	HIV/STD testing/information and counseling	Hepatitis C testing
Flu shots	Women’s resources	Mental health services	Substance abuse services
Legal advice and services	Veteran benefit counseling	Dealing with PTSD	Maintaining sobriety
Financial information	Anger management	Haircuts	Educational benefits for veterans

The event was started with a flag ceremony by cadets from Richwoods High School ROTC program and the singing of the National Anthem by Patti Smith, President and founder of Central Illinois Gold Star Families.



At 10:00 AM, the gates opened, and veterans presented their DD214 or VA card to enter. After registering, the veterans received a lanyard and laminated card that provided them with information of the event. Veterans received a branch of service name tag that they wore proudly on their lapel.



Once registered, veterans moved into the Demographic area where a team of volunteers collected information. Those veterans with disabilities were provided with a guide (cadets) and wheel chairs (donated by AMVETS). Veterans began by receiving a military duffle bag and proceeding to the Giveaways area where they were offered the following: blankets, rain ponchos, socks, pillows, gloves, winter hats, hygiene kits, women’s feminine products, long underwear, t-shirts, sleeping bags, hooded sweatshirts, winter clothing, winter boots/shoes, and a new winter coat.

As the day ended, veterans picked up their duffle bag and headed to the exit tables. Here the veterans filled out a comment card, turned in lanyards with punched cards that provided staff with information on workshops attended and services provided from the day. The veterans received one Subway food card and one McDonald's food card. They were also given a bus pass for transportation and a "Mail Call" envelope with thank you notes and letters from children in the community. Our local Red Cross passed out sack lunches for veterans to take with them: peanut butter and jelly sandwich, chips, water and banana.



Special thanks to Doug and Eileen Leunig for these photos to honor our veterans.

Youth Services

Served 331 participants in 2014

GoodGuides[®] Youth Mentoring

Served 239 youth and mentors in 2014

Overview and Program Information:

Goodwill GoodGuides[®] is a national youth mentoring program dedicated to providing positive development for youth ages 12-17. Youth are paired with an adult volunteer from the community who serves as a mentor to provide positive guidance through a structured and supportive relationship. The mentoring relationship is designed to empower youth to make positive life choices that enable them to maximize their current and future potential. GoodGuides career focus helps youth build career plans and skills as they prepare for school completion, post-secondary training, and productive work.

2014 Accomplishments:

- 181 youth matched with mentors
- 75% of youth with a goal plan have achieved at least one or more goals they set for themselves
- 96% of surveyed youth report satisfaction of the program
- Started “Leaders of Illinois” – a group of selected GG youth, who learned leadership qualities through different activities and lesson plans. These youth also gave back to the community through a service project with a local non-profit organization.
- Started new workshops and activities for GG youth to attend throughout the year to gain several soft skills and enhance academic achievement. These services are expanding and being offered to any youth in the community.

Comments from Participants:

“My mentor has helped me think about my future and goals.” – GoodGuides Youth

“When I am struggling in life, my mentor gives me options to help me improve the situation.”
– GoodGuides Youth

“My mentor has taught me how to verbalize what I feel. I’ve gained a teacher and a friend. It’s hard to explain, but my mentor is awesome!” – GoodGuides Youth

Youth Job Skills Programs

Served 92 participants in 2014

Retail Project

- The Retail Project places youth between the ages of 14-18 in Goodwill retail stores to provide hands-on learning in a real work environment. Each day, over the course of one week, youth complete 2 hours of work and 1 hour of job readiness/soft skills training immediately after their “shift” has ended.
- Served 17 youth at Goodwill’s University, Pioneer Parkway, and Washington store locations.

LawnCare Workshop

- The LawnCare Workshop is a 2 hour workshop teaching teens the basics of starting and running their own lawn care business. Workshop was held in Pekin.
- 6 students attended

GoodSkills After-School Program

- GoodSkills was a 10 week entrepreneurial business program that was piloted in two middle schools: Mark Bills and Trewyn. Each week the students learned an aspect of business, such as finance, marketing, or customer service, and applied this knowledge to planning their own businesses. They also participated in character building and financial education activities. At the end of 10 weeks, they presented their business plans to several judges, and several were awarded seed money to start their idea.
- 23 students served
- Students were pre and post tested on their knowledge of business and finance. Students scored an average of **19% higher** on their post-test.
- Students were awarded different recognition awards, and three of the students were awarded seed money to start their business.

Comments from Participants:

“I learned how to start a business.”

“I learned self-control and that you need a game plan to start a business.”

“I learned about amateur business owners who inspired me.”

GoodSkills Teen Workshops

- Workshops began in September and were held once a month. Workshops are career focused and include topics such as life skills, job readiness, career awareness, and academic achievement.
- 46 people served to date



What's coming up for 2015 in Youth Services?

- Seek new partnerships in the community to serve more local schools
- Expand GoodGuides "Leaders of Illinois"
- Increase GoodGuides mentor support and engagement
- Expand activities and workshops offered to GoodGuides youth, including field trips
- Work on a service learning project with GoodGuides youth to benefit and give back to the community
- Expand existing career training opportunities such as Lawn Care workshops and GoodSkills; develop new opportunities to train youth, such as Baby Sitting Workshop
- Offer entrepreneurial business workshops
- Link up with businesses that employ youth ages 17 and below to offer opportunities to the youth we serve and help prepare them for employment



Computer – Peoria

Served 575 participants in 2014

Overview and Program Information:

Computer classes being held at the Peoria Learning Center include: Computer Basics and Computer Skills, along with workshops dealing with Windows 8.1, QuickBooks, selling on e-bay, tablets, smart phones, and internet security. Open lab was available from 2-4:00 daily, and resume classes were held each Thursday from 2-4:30. The Computer Skills course focuses on Microsoft Word, Excel and PowerPoint, as well as job readiness skills curriculum. The Computer Basics course covers essential computer skills for beginning users. The resume classes focus on helping individuals prepare and update their resumes, prepare for job interviews, as well as preparing cover letters and thank you letters. Help is also given to individuals who are applying for jobs online. During the open lab time, assistance is given in job searching, typing, setting up e-mail accounts, and responding to online jobs.

An eight week computer course was taught in the evening. Classes were held at Goodwill's computer lab at Goodwill Commons. The Computer Basics classes were also taught at Goodwill Commons in the afternoon. Workshops were offered on Wednesday evenings.

2014 Accomplishments:

- Updated OPAC software
- Started a resume class on Thursday afternoon
- Held several workshops dealing with various computer topics requested by participants
- Worked with Beyond Jobs in testing participants

Comments from Participants:

"I learned a lot. Everything I learned fell directly in place when I needed it for my job search. It helped me land my job. Thank You."

"I feel I can apply the skills towards any job that requires Microsoft Word, Excel and Power Point."

"I feel the course was excellent. I was not familiar with a computer at all. I now feel like I can do anything that is asked of me on the computer. It has already allowed me to obtain a new job because I can now do the computer skills I was asked to do."

Coming up in 2015:

As part of our community outreach, we're introducing a new series of *Plus 55* classes. These free classes are designed for individuals who are just getting started using a computer or those who want to learn a little more to keep up with family and friends. Classes will focus on four topics: Computer Basics, Basic Email, Internet Essentials, and Basic Microsoft Word.

Computer – Galesburg

Served 520 participants in 2014

Overview and Program Information:

In 2014 we hosted seven classes in Quarter 1, eleven in Quarter 2, six in Quarter 3, and nine in Quarter 4 along with performing one on one tutoring and job ready sessions each quarter. We received a grant from Galesburg Community Foundation in the amount of \$1500 that will allow the center to upgrade our operating systems and software to Windows 8.1 and Microsoft Office 2013. Our goal for 2015 is to gain participants from new areas and increase our numbers served with our operating system upgrade.

We reconnected with OSF St. Mary Medical Center to provide Excel training to hospital employees, and we have received a number of word of mouth referrals from our partnership with OSF. We continue to provide job readiness workshops to the Single Parent Program through Lutheran Social Services. We were contacted by some of the employees at Intellihot, a tank-less water heater company, to provide training to some of their employees in the evenings at our center. That training should commence in 2015.

Participants continue to state that they prefer learning in the environment that we have created which allows them to relax and learn at their own pace. This dynamic has improved the dropout rate dramatically since we incorporated that style of instruction.

Comments from Participants:

“Molly and Theresa do an outstanding job of helping us to understand how the computer works. They keep our confidence built up so we want to keep learning as much as we can. They work hard with all of us and are especially patient. We are very appreciative of their help.”

“Felt I really learned a lot. Everyone at the center was very helpful, giving us time and plenty of assistance when needed. They were very thorough.”

“Excellent job! The instructors were very knowledgeable and helpful. I would recommend this class to everyone. I was able to send a link to further my music career because of these wonderful ladies providing me a solid foundation and the confidence to use that foundation.”

Our 2015 Goals:

Connect with new partners, especially ones in the outlying counties, to secure more referrals and partnerships.

Computer – Pekin

Served 374 participants in 2014

Overview and Program Information:

The Pekin Learning Center offers a wide variety of instruction on computers and technology. Our four week courses concentrate on building computer confidence, understanding vocabulary, and learning new and changing technology.

Our popular workshops (Windows 8, Mobile Computing, and special topics like Security, Gmail, and Safely Downloading Software) provide the community an introduction to the Learning Center. Most all who attend a workshop will sign up for a class; many bringing along their spouse or a friend.

In addition, the structure of our classes and workshops allows individuals to repeat and continue to advance in their knowledge. The Pekin Learning Center challenges all levels of learning so each person can be a contributing member of this technology driven society.

2014 Accomplishments:

- **Education** - Developed and presented 14 workshops and 12 four week computer classes on new technology and computer applications.
- **Client Needs** - Welcomed the addition of GoodTrak® database tracking system to continue to address our community needs.
- **Marketing** - Implemented a new phone messaging system providing email / voice / text links and greatly improved communication with participants. Started a tracking system to manage seminar requests and more easily market our workshops.
- **Infrastructure** - Maintained the infrastructure by designing, configuring and upgrading all our existing hardware to the latest version of Windows 8.1 and Microsoft Office.
- **Outreach** - Increased our outreach by networking and working with other organizations to bring more people into our Learning Center at the Pekin retail store.

Comments from Participants:

"I have more confidence in my computer skills. It's a good feeling when you figure out something yourself on the computer and can share the knowledge with a friend who has questions."

"Recently my husband was trying to fix a chainsaw. He came in very frustrated. I asked him if he had looked up the chainsaw info on the Internet. We both took a class so I suggested he search the online resources we learned about. He found all the info he needed right there on YouTube!"

"It's a 45 minute drive for me, but I came to every class."

"I am currently laid off from work. While I was working I made contributions to many charities. Now that I am not working I can use some of the benefits that I have been contributing to all these years. I thank you for your free computer class. Your instructors did a great job teaching this class, slowing down and

explaining in new ways when the students were struggling. I recommend this class to anyone. I think Goodwill should be promoted more. A lot of people I talk to have never heard of these classes. Thank you for this free class.”

Coming Up in 2015:

- Increase class offering by learning more about and addressing the needs of our communities
- Maintain our own professional development, technology education and community networking to be able to offer more workshops and cover more current topics
- Add additional assessments and evaluations to demonstrate our students’ competency and assist in career advancement and life enrichment
- Provide increased personal assistance during open lab times
- Engage in the community and utilize our referral network to better promote our onsite classes and e-Learning classes
- Work in conjunction with other Goodwill Program Managers to develop new classes to support Goodwill’s mission.
- Work with other community services to develop new offerings utilizing Goodwill’s facilities, programs and resources.
- Offer new and more workshops to educate and attract people from all over central Illinois to use Goodwill services.

e-Learning



Served 24 participants in 2014

Overview and Program Information:

Online or distance learning courses were established in late spring 2009 and offered to everyone in our 21 county territory. Courses offered paralleled our classroom curriculum, plus additional courses were offered that focused on customer service, safety, and a variety of other topics. These courses were first offered to all Goodwill employees, then to the public. E-Learning is an option for individuals to take a class at his/her own pace, time, and location.

24 participants took advantage of the convenience of e-Learning courses from www.gcflearnfree.org and www.skillsoft.com. Over 6,750 courses are offered ranging from computer related instruction to personal growth and development, math, reading, technology, communication skills, leadership, time management, and more.

Forklift/Job Readiness

Served 617 participants in 2014

Overview and Program Information:

Forklift Training is a class that teaches students how to correctly and safely operate a forklift to OSHA Standards. Students will complete classroom and hands-on training. Both the classroom and hands-on operation training take place in one day at Goodwill Commons. Students typically come from our entire coverage territory in central Illinois. The class also covers job readiness topics such as, how to answer tough interview questions, filling out job applications, what to wear, and what to do after the interview.

2014 Accomplishments:

We continued to collaborate with organizations (Tri-County Urban League, Department of Corrections, ELITE, and Henry County Housing Authority) as well as our own Veterans Programs to offer special classes to these groups. In addition, we offer Forklift Training to employees at all Goodwill locations where lifting equipment is used.

2015 Goals:

Because our survey has shown that most clients would like more hands-on training, we are adding a walkie stacker in 2015, so participants will get hands-on experience with two types of lifting equipment. We will limit the size of each class and add more classes to allow for the additional time for participants to operate the equipment.



Career Pathways – Bridge to Success

Served 56 participants in 2014

Overview and Program Information:

Goodwill’s Career Pathways – Bridge to Success program began in June, 2014 to help close the skills gap between high school graduates and post-secondary education with career connections. The program is open to anyone 18 and over who is interested in broadening his/her employability and improving skills to further education at a college.

Career Pathways surveys clients using the ACT Profile and a Career Cluster Survey, giving clients an opportunity to explore a wide variety of jobs to match their interest and abilities to a career opportunity. The Work Skills Workshops (lessons) provide experience in goal setting, practice in ‘soft’ skills, and guidance with job search, resumes, etc. Each participant who completes this six-week program receives two Illinois Central College credits along with a Career Pathways certificate.

Additionally, clients may receive tutoring to increase reading and math skills to earn a National Career Readiness Certificate (NCRC) from ACT. This involves passing Applied Mathematics, Locating Information, and Reading for Information exams to earn a nationally certified work readiness score.

2014 Accomplishments:

- 26 clients earned the two ICC credits with Career Pathways
- 3 clients completed and earned the NCRC
- 25 clients participated in Resume Writing, Interviewing and Job Search
- Participants took part in four job fair events and two financial workshops
- We presented 80 work place skills lessons

2015 Goals:

Provide career guidance to more high school seniors and GED® graduates as they make decisions about education and training options for their future success in the community. Offer GED preparation classes as part of career development.



Beyond Jobs

Served 120 participants in 2014

Overview and Program Information:

This program started with a grant from The Walmart Foundation to create a larger impact for unemployed and underemployed women across the country by equipping them with the tools to achieve their educational, career, and financial goals.

Acting as a sub grantee, our Goodwill committed to enrolling a minimum of 230 women and empowering them to reach several performance milestones including job placement, career advancement, sustained labor market attachment (retention), and 10% earnings gain.

2014 Accomplishments:

- 95 ladies obtained employment.
- To gain momentum for our program, we hosted a kick-off breakfast. Those in attendance had the opportunity to win prizes, many of which were supplied by area businesses.
- 71 participants and guests attended the Luau at the end of June. Again, prizes were awarded, and a laptop was provided to a lucky winner.

Beyond Jobs Breakfast & Luau

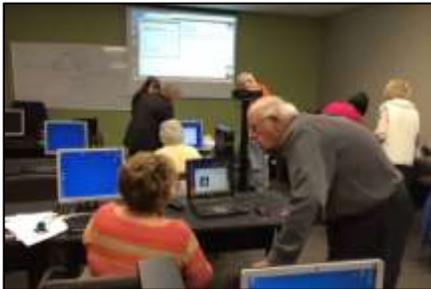


Job Connections

Overview and Program Information:

When funding for Beyond Jobs ended in late 2014, we began Job Connections as a new program to assist all job seekers (men and women) in finding employment. This program will expand in 2015, with the goal of connecting qualified job seekers to available job openings. In the process, we will offer participants assistance in the following topics: *Developing a Job Search Plan, Resume & Cover Letter Development, How to Complete Online Job Applications, How to Manage and Use Social Media, Preparing for the Interview.*

Thanks to everyone who supported us in 2014.





Mission

Supporting individuals and families who are working to better their lives

Vision

We will spread goodwill across our communities by anticipating needs and collaborating with others to give individuals and families opportunities to achieve greater independence.

Learn more about our programs at www.goodwillpeo.org or contact one of our program managers:

Program	Manager	Email	Phone
Home for Veterans	Mel Greene	mgreene@goodwillpeo.org	309-676-5541
Veterans Services	Johanna Wagner	jwagner@goodwillpeo.org	309-682-1113, ext. 2117
Youth Services	Samantha Kinsey	skinsey@goodwillpeo.org	309-682-1113, ext. 2118
Computer Classes – Peoria	Mark Aaron	maaron@goodwillpeo.org	309-682-1113, ext. 2122
Computer Classes – Galesburg	Molly Trulson	mtrulson@goodwillpeo.org	309-342-1055
Computer Classes - Pekin	Kristy Glynn	kglynn@goodwillpeo.org	309-573-7186
Forklift	Bob Fussner	bfussner@goodwillpeo.org	309-682-1113, ext. 2120
Career Pathways & Job Connections	Betsy Bladel	bbladel@goodwillpeo.org	309-682-1113, ext. 2117